

# **Connectivity Solutions for:**

Scenic Arts · Broadcast · Professional Sound · A/V



## **PÍNANSON S.L. LIMITED WARRANTY**

The Warranty obligations of Pinanson S.L. for all products are limited to the terms set shown below:

- 1. This Warranty covers defects in materials and workmanship in the products.
- 2. This **limited warranty does not cover** any damage, deterioration or malfunction resulting from any alteration, modification, improper unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized by Pinanson to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons and enclosures.

## 3. Time Warranty:

This limited warranty lasts for three (3) years from the date of original purchase of this product.

#### 4. Who is covered?

Only the original purchaser of our products is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

#### 5. What PINANSON will do?

PINANSON will apply the warranty according to one of these 2 options:

- Repair any defective parts within a reasonable period of time, free of any charge (shipping cost included), until the product is repaired in order to its normal use of work.
- Replace the product with a direct replacement or with a similar product deemed by Pinanson which performs the same function as the original product.

#### 6. What PINANSON will not do?

If the product is returned to Pinanson or the authorized dealer from which it was purchased, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If the product is returned uninsured you assume all risks of loss or damage during shipment. Pinanson will not be responsible for any costs related to the removal or re-installation of this product from or into any installation.

### 7. How to obtain a remedy under this Limited Warranty

To make this guarantee effective, you must contact Pinanson. If it is decided to return the product directly to Pinanson, the product should be properly packaged, preferably in the original packaging, for transport.